

Mihir Savla

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PROFESSIONAL SUMMARY

Linux & server administration enthusiast with hands-on experience across Newfold Digital's enterprise hosting stack (Ubuntu, RHEL, CentOS, Alma, Rocky Linux). Strong background in technical troubleshooting, server restoration, and web hosting, with a proven ability to maintain uptime, improve performance, and automate day-to-day tasks. Seeking an opportunity as a **Linux System Administrator** to manage production infrastructure, implement best practices, and strengthen operational efficiency.

PROFESSIONAL EXPERIENCE

05/2023 – present	Newfold digital <i>Product Support Associate</i> <ul style="list-style-type: none">Managed and troubleshot Linux-based shared/VPS servers (primarily Ubuntu & cPanel-CentOS & AlmaLinux) via SSH for premium customers.Performed server restorations, backups, and migrations with minimum downtime.Diagnosed email deliverability issues, DNS misconfigurations, and SSL failures and implemented corrective measures.Wrote basic Bash scripts to automate repetitive tasks and streamline support operations.Analyzed logs (/var/log/maillog, /var/log/messages, Apache/Nginx) to resolve system-level hardware/software issues.Collaborated closely with SysOps and Dev teams to deploy hotfixes and maintain hosting infrastructure stability.Ensured servers adhered to security hardening, firewall policies, and best practices.Maintained internal documentation (Confluence) and mentored new team members on Linux command-line usage.
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EDUCATION

Bachelors of Science - B.sc Information Technology

Jai hind college

Grade: 7.5 CGPI

SKILLS

<ul style="list-style-type: none">Web Protocols: HTTP, HTTPS, FTP, IMAP, POP, SMTPDNS, SSL, Proxy, VPNFront-End Basics: HTML, CSS, JavaScriptServer Admin: SSH, command-line tools, firewall (iptables/firewalld,csf), system monitoring	<ul style="list-style-type: none">Linux & server managementData Migration & Server RestorationOperating Systems: Ubuntu, RHEL, Rocky Linux, AlmaLinux, CentOSAutomation & Scripting: Bash/Shell, CLI utilities (cron, rsync, grep, awk, sed)
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AWARDS

05/2024	MVP award
08/2024	Managers award

CERTIFICATES

- CWSA-1 (System Administrator I) [📄](#)
- CWSA-2 (System Administrator II) [📄](#)